

# Goals of Care and Communication Self-Paced Online Courses

### Highlights

- Complete two interactive online courses anytime
- Gain knowledge and see demonstrations of evidencebased skills to relay information, address uncertainty, respond to emotion, and make recommendations
- Refresh and hone skills independently and on your own time



#### **Two Modules Included**

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Module 1 - Conversation Guide Reviews an evidence-based structure to increase clarity, comfort and efficiency when leading GOC conversations



#### Module 2 - Communication Skills

Introduces high-yield communication skills to skillfully discuss serious news



## Click **<u>HERE</u>** to register

You will receive an email granting access within one business day

Go to: www.theconversationlab.org and click 'login'

- then select Online Modules and Guides
- and use the password on the screen to access

Questions? Email: theconversationlab@uhn.ca

